Electronic Acknowledgement Receipt				
EFS ID:	3670643			
Application Number:	09944836			
International Application Number:				
Confirmation Number:	3316			
Title of Invention:	System and method for automated end-user support			
First Named Inventor/Applicant Name:	Daniel Keele Burgin			
Customer Number:	26874			
Filer:	Eleanor Maria Farrell Schalnat/Merry Jo Kerekes			
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Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement	09944836Transmittal.pdf	52136	no	1
Letter		63717818b3d6968151912c911de1b11a4 0cb6c98		·	

Warnings:

Information:

2	Information Disclosure Statement	00044936IDS Statement ndf	33686	no	1	
Letter	09944836IDSStatement.pdf	6a877d63f05e20b0150a348ac785d812 dae049c0	no	'		
Warnings:						
Information						
Information Disclosure Statement	00044826IDC mdf	44712	no	1		
3	(IDS) Filed	09944836IDS.pdf	b55aa02be93127a86608f5b21c3b7c44 c695ef2f			
Warnings:						
Information						
This is not an USPTO supplied IDS fillable form						
4 NPL Documents	09944836Art.pdf	430733	no	11		
4 WE Documents	00044000/itt.pai	fcaac26ac43b9940990033bde7011e12 2ab98699		''		
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.